

Market Release Note

MRN-TECOMC4-2017SP1

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| Product number: | TecomC4 |
| Product description: | TecomC4 Management Software |
| Product version: | TecomC4 2017 SP1 |
| Affected parts: | N/A |
| Release date: | 1 May 2018 |

Interlogix is pleased to announce the immediate availability of the latest version TecomC4 Management Software.

The full list of features is available on the website at www.c4portal.com.

A 60-day trial version of TecomC4 is available at www.c4portal.com. Access to the website is only available to trained installers – please visit www.hills.com.au to find a suitable course. Alternatively, you can complete the TecomC4 training online. Contact the team at firesecuritycs@fs.utc.com to request TecomC4 online training.

New Features

- Alarm notifications are now shown anywhere in the client via the infobar
- Card and PIN credentials have been improved
- Corporate 1000 card formats are now included as standard (35-bit and 48-bit)
- Advanced events filtering
- Muster Regions
- Integrated IS Connectors, which allow the direct exchange of information from 3rd party systems, such as Active Directory

Resolved Issues

- Improved stability of driver reconnection
- Resolved issues with region events
- Client stability improved
- Improvements to Monitor and Designer
- Resolved issue where active device colour was not easily distinguishable from inactive state.
- Improved sending of credentials and panel groups

System Configuration

Detailed programming and configuration of your system is handled using the TitanCT software. TitanCT is available to all installers at the completion of the training assessment.

Documentation

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| Marketing collateral | TecomC4 End-User Brochure |
| | TecomC4 Datasheet |
| | Tecom Portfolio Compatibility Matrix |
| | TecomC4 FAQs |
| | TecomC4 SUSP (Software Upgrade & Support Plan) Overview |
| Manuals | TecomC4 Installation Manual |
| | TecomC4 Operators Manual |
| | Addendum to Operators Manual (upgrade from version 2016 to 2017) |
| Software download | TecomC4 and associated drivers are available at www.c4portal.com * |
| | All other software and firmware downloads are available at www.interlogix.com.au/downloads |

* Access to the website is only available to trained installers – please visit www.hills.com.au to find a suitable course. Alternatively, you can complete the TecomC4 training online. Contact the team at firesecuritycs@fs.utc.com to request access to TecomC4 online training

Licensing and Support Plan

Online Registration and Licensing

TecomC4 is available for purchase by trained technicians. Your training ID will be required to purchase any TecomC4 license(s). Once trained, all license purchases can be done online at www.interlogix.com.au/registerTecomC4

Software Upgrade and Support Plan (SUSP)

TecomC4 Software Maintenance is called SUSP (Software Upgrade and Support Plan). It is a 12 month contract which includes access to technical support and any software upgrades, patches and bug fixes that may become available for your licensed software during the active term of your maintenance agreement. For ongoing management of your site, you will be required to purchase a SUSP annually for the life of your system. Refer [SUSP overview document](#) for information.