

Market Release Note

MRN-TECOMC4-V8

Product number:	TS-C4-V8
Product description:	TecomC4 Challenger V8 Driver
Product version:	1.0.17789.115
Affected parts:	n/a
Release date:	1 May 2018

Interlogix is pleased to announce the immediate availability of the Challenger V8 driver for TecomC4 2017 Management Software.

The release of this driver enables existing challenger V8 sites to take advantage of the latest management software without the need to upgrade hardware immediately.

Features

- Support for Challenger V8 panels in both IUM and non-IUM modes
- Support for merged credentials
- Ability to use advanced option to specify pre-programmed alarm group
- Devices and names are imported

Supported Versions (Driver v1.0.17789.115)

Challenger V8 firmware:

- V8-MFR.883 or later

Documentation

Marketing collateral	TecomC4 End-User Brochure
	TecomC4 Datasheet
	Tecom Portfolio Compatibility Matrix
	TecomC4 FAQs
	TecomC4 SUSP (Software Upgrade & Support Plan) Overview
Manuals	Adding a Challenger V8 Driver
	Challenger V8 Non-IUM Mode (How to set up and assign credentials)
	TecomC4 Installation Manual
	TecomC4 Operators Manual
	Addendum to Operators Manual (upgrade from version 2016 to 2017)
Software download	TecomC4 and associated drivers are available at www.c4portal.com *
	All other software and firmware downloads are available at www.interlogix.com.au/downloads

* Access to the website is only available to trained installers – please visit www.hills.com.au to find a suitable course. Alternatively, you can complete the TecomC4 training online. Contact the team at firesecuritycs@fs.utc.com to request access to TecomC4 online training

Licensing & Support

Technical Support

Support is provided by Interlogix for the connection and use of the 3rd party device(s) within TecomC4. For these enquiries, please contact us: support@interlogix.zendesk.com

For support enquiries relating to configuration and use of 3rd party device(s) outside of TecomC4, please refer to the supplier and/or manufacturer of the device.

Online Registration and Licensing

TecomC4 and all applicable licenses can be registered online at www.interlogix.com.au/registerTecomC4

Software Upgrade and Support Plan (SUSP)

TecomC4 Software Maintenance is called SUSP (Software Upgrade and Support Plan). It is a 12 month contract which includes access to technical support and any software upgrades, patches and bug fixes that may become available for your licensed software during the active term of your maintenance agreement. For ongoing management of your site, you will be required to purchase a SUSP annually for the life of your system. Refer SUSP overview document for information.