

Market Release Note

MRN-TECOMC4-APERIO

Product number: TS-C4-APER

Product description: TecomC4 Aperio Driver

Product version: 1.0.6782.36911

Affected parts: n/a

Release date: 15 November 2018

Interlogix is pleased to announce the immediate availability of the Aperio driver for TecomC4 Management Software

Supported Models

- HUB AH40 - Licenced unit
 - Devices connected to HUB AH40 (Maximum 16pcs per HUB) x100 series (E100, C100, L100)

Supported Firmwares

- AH40: AH40_Aperio_IP-1.6.2437.fw
 - E100: E100-HF_AperioV3-3.4.3_3.4.10817.afw
 - C100: C100-HF_AperioV3-3.4.4_3.4.10818.afw
 - L100: L100-HF_AperioV3-3.4.3_3.4.10817.afw

Documentation

Marketing collateral	TecomC4 End-User Brochure
	TecomC4 Datasheet
	Tecom Portfolio Compatibility Matrix
	TecomC4 FAQs
	TecomC4 SUSP (Software Upgrade & Support Plan) Overview
Manuals (note some manuals may need a secure log in to the Interlogix Support Portal)	TecomC4 Installation Manual
	TecomC4 Operators Manual
	TecomC4 – Aperio Integration Manual **
	TecomC4 Training – How to connect Aperio device
Software download	TecomC4 and associated drivers are available at www.c4portal.com *
	All other software and firmware downloads are available at www.interlogix.com.au/downloads

** Requires secure access log-in to the Interlogix Support Portal

* Access to the website is only available to trained installers – please visit www.hills.com.au to find a suitable course. Alternatively, you can complete the TecomC4 training online. Visit the Training Portal at www.interlogix.com.au/training to complete the training.

Licensing & Support

Technical Support

Support is provided by Interlogix for the connection and use of the 3rd party device(s) within TecomC4. For these enquiries, please contact us: support@interlogix.zendesk.com.

For support enquiries relating to configuration and use of 3rd party device(s) outside of TecomC4, please refer to the supplier and/or manufacturer of the device.

Online Registration and Licensing

TecomC4 and all applicable licenses can be registered online at www.interlogix.com.au/registerTecomC4

Software Upgrade and Support Plan (SUSP)

TecomC4 Software Maintenance is called SUSP (Software Upgrade and Support Plan). It is a 12 month contract which includes access to technical support and any software upgrades, patches and bug fixes that may become available for your licensed software during the active term of your maintenance agreement. For ongoing management of your site, you will be required to purchase a SUSP annually for the life of your system. Refer SUSP overview document for information (www.interlogix.com.au).